



Office: P.O. Box 312 450 South Main St. Shop: 131 West Robb Road Richland Center, WI. 53581
Phone Office: 608-647-3844 Shop 608-647-4226 Superintendent Cell 608-604-1048

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Press Release

There have been some concerns about the availability and safety of tap water during the COVID-19 outbreak, leading to mass purchases of essential survival supplies including bottled water. This virus is not known to be a waterborne pathogen, and people can continue to use tap water as they normally would for drinking, handwashing, cooking, bathing, etc. According to the EPA, COVID-19 is a virus that is particularly susceptible to disinfection, and standard treatment and disinfectant processes are expected to be effective.

City Utilities of Richland Center treats all of our pumped groundwater, at all three of our well houses with chlorine to disinfect the water as it enters the distribution system. We also perform a daily test of the chlorine residual in the distribution system to insure the disinfectant is spread throughout the water system.

City Utilities also has an Emergency Action Plan that outlines our essential functions and provides guidance on response during emergencies. First and foremost, our essential job function as waterworks operators is to provide safe water for daily consumer needs and community fire protection. Our emergency planning helps ensure we always have trained staff to keep the water running, even in times of potential employee illness, as may be anticipated during current times.

Steve Krueger

Water Superintendent

City Utilities, Richland Center