

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT

A Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

B The Previous Balance, due immediately, is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Past Due Forward.

C This area is used to display important information each month.


D Individual charges are displayed here. Each type of service is subtotaled.

E Track your current electric and water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.

F This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

G Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to City Utilities of Richland Center, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

H Be sure to check the back of the billing statement for more usage details and other important information.



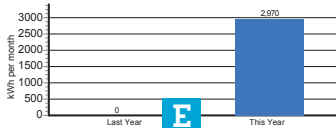
450 S. Main Street
Richland Center, WI 53581
(608) 647-3844
www.cityutilitiesofrc.com

STATEMENT

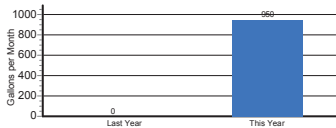
Customer: [A]
Account Number: [A]
Service Address: [A]
Statement Date: [A]
Service Period: [A]
Bill Type: [A]

STATEMENT ACTIVITY	RATE	USAGE	CHARGES
PREVIOUS BALANCE			\$31.00
PAST DUE AMOUNT			\$31.00
ELECTRIC SERVICE			
GENERAL SERVICE 1-PHASE (GS-1)			
Customer Charge			\$11.00
Energy Charge GS1	0.094500	2970	\$280.67
Power Cost Adjustment	0.001800	2970	\$5.35
Sales Tax			\$16.34
Commitment to Community			\$1.20
Total Electric Charges			\$348.56
WATER SERVICE:			
Customer Charge WN1.25			\$23.00
Usage (\$1000s)	3.410000	950	\$3.24
Public Fire Protection Charge			\$31.00
Total Water Charges			\$57.24
SEWER SERVICE:			
Customer Charge			\$31.61
Sewer Usage Charge	12.500000	950	\$11.88
Total Sewer Charges			\$43.49
CURRENT CHARGES			\$415.29
TOTAL AMOUNT DUE			\$446.29


Electric Usage Comparison



Water Usage Comparison



Detach and return this portion. Make checks payable to City Utilities Richland Center



PO BOX 312
Richland Center, WI 53581
(608) 647-3844
www.cityutilitiesofrc.com

Account Number: [G]
Service Address: [G]
Statement Date: [G]

CURRENT CHARGES	
DUE DATE: 5/22/2022	TOTAL DUE: \$446.29
AMOUNT ENCLOSED:	
AFTER DUE DATE:	\$450.58

RCW0812A 285 1 JV 0.455
7000006615 00.0003.0030 285/1

Customer Name
Address
City, State Zip

CITY UTILITIES RICHLAND CENTER
PO BOX 312
RICHLAND CENTER, WI 53581-0312

QUESTIONS ABOUT YOUR NEW BILL? CALL (608) 647-3844

HOW TO READ YOUR NEWLY DESIGNED UTILITY STATEMENT CONTINUED...

I
Electric and water usage based on monthly meter readings is shown here.

J
These two boxes display billing messages from City Utilities of Richland Center. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

K
In this section you will find contact and payment information.

Current Meter Information											
METER	SERVICE	READ DATES		BILLING DAYS	READ TYPE	CODE	METER READINGS		MULTIPLIER	USAGE	UNITS
		PRESENT	PREVIOUS				PRESENT	PREVIOUS			
5744	ELECTRIC	05/02/2022	04/01/2022	31	KWHL	MR	64,366	61,396	1	2970.00	kWh
5744	ELECTRIC	05/02/2022	04/01/2022	31	MAXDEM	MR	64,366	0	1	2970.00	kW
93317090	WATER	05/02/2022	04/01/2022	31		MR	415,020	414,070	1	950.00	gallons

Meter Reading Codes: MR = Meter Reading, CE = Computer Estimate, ME = Manual Estimate, RR = Reread

Your Electric Usage

Your Water Usage

J

K

PAYMENT OPTIONS

Pay in Person
Monday – Friday, 7:30 am – 4:30 pm. Customers can make payments at our office, located at 450 S. Main St., Richland Center. After business hours, payments can be dropped off in the night deposit box located at the side of our office. Please NO CASH in night drop.

Pay online
www.cityutilitiesofrc.com

Pay by phone
Call 1-800-272-9829. Jurisdiction Code - 6783. Please have your bill available so you can provide your account number.

Automatic Payment
Payments can also be made by automatic withdrawal from your checking or savings account (ACH). To use this method call our office at 608-647-3844.

Other Payment Locations
As an additional convenience, payments are accepted at our other City Utilities drop box in the parking lot of the Auditorium. Please NO CASH in drop box.

LATE PAYMENT CHARGE
Late charge of 1% will be added to your bill if not paid on or before due date, including unpaid payment charges.

ESTIMATED READINGS
When a meter is unable to be read, an estimated reading is used based on the previous usage. Adjustments, if necessary, are made on the next billing when the meter is read.

CUSTOMER BASE CHARGE
A bill that contains customer charges and any applicable distribution demand charges related to the appropriate customer class for each service and contains no consumption constitutes a customer base charge.

FIRE PROTECTION FEES
Mandated by the public service commission to be collected by the utility for a portion of the cost to maintain fire hydrants, water mains, reservoirs and wells which are all parts of the water system that supplies water for firefighting. This fee does not fund the operation of the fire department.

THE POWER COST ADJUSTMENT
Is the month to month adjustment in the cost of power due to charges incurred by City Utilities Richland Center from its wholesale supplier. City Utilities Richland Center makes no profit from applying the power adjustment to its retail bills.

Shared strength through WPPI Energy

WE ARE YOUR LOCAL RESOURCE
QUESTIONS ABOUT YOUR NEW BILL? PLEASE CALL (608) 647-3844

At City Utilities of Richland Center, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.



cityutilitiesofrc.com (608) 647-3844

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